Vacancy for Research Associate at iCALL Psychosocial Helpline, TISS

<table>
<thead>
<tr>
<th>Name of Post</th>
<th>Research Associate</th>
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<td>Advertisement number</td>
<td>2icall/1/2019</td>
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<td>No of Posts</td>
<td>01</td>
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<td>Last date of Application</td>
<td>07/02/2019</td>
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<td>Duration of employment</td>
<td>One year</td>
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<td>Remuneration</td>
<td>535000 – 576000 per annum</td>
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<td>Office Contact</td>
<td>022-2552600</td>
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About TISS: The Tata Institute of Social Sciences (TISS) was established in 1936 and is a deemed university fully funded by the University Grants Commission, Government of India. TISS offers over 50 Master’s Degree programmes from its Mumbai, Tuljapur, Guwahati and Hyderabad Campuses. Masters’ programmes are offered in a range of socially relevant inter-disciplinary areas of Social Work, Social Sciences, Health, Management, Labor Studies and Habitat Studies. TISS is a research university with M. Phil. and Ph. D. programme and basic and applied research in a range of areas. A high degree of freedom and autonomy shape the positive work ethos and creativity in the Institute facilitating strong linkages between education, research, field action and Dissemination. The Institute provides significant space and resources for basic and policy research; and has research collaboration with some of the best universities and institutions across all continents. TISS offers a very challenging but fulfilling academic environment and opportunity to scholars committed to creating a just society through education, generation of knowledge and field action, and invites interested scholars in Social Sciences and allied disciplines located within and outside India to apply for faculty positions in its schools and centres.

iCALL Psychosocial Helpline, a field action project of Tata Institute of Social Sciences which provides telephone email and chat based counselling services for emotional distress. The helpline currently runs six days a week, from Monday to Saturday, from 8 AM to 10 PM. Apart from service provision iCALL engages in consultancy, research and capacity building. Going ahead, iCALL is looking to expand its team to meet its growing requirements, following are the details of the vacancy;

Job profile – Research Associate
The candidate shall report directly to the Programme Coordinator at iCALL, and shall assist with the following:

- Lead a team of research assistants on various ongoing research projects
- Develop proposals for prospective partnerships/ projects
- Checking, cleaning and coding existing call and email related data
- Preparing research and academic publications on the basis of the data that is available
- Writing abstracts as well as developing presentations for academic conferences
- Helping iCALL develop user friendly content for publicity, awareness (such as newsletters, flyers), websites and capacity building of professionals (including iCALL counselors)
- Developing content, updating the training manuals, protocols and preparing training modules as required.
- Off-site capacity building sessions with different stakeholders iCALL works with including mental health professionals, social workers, government and non-governmental organizations, employees working with the corporate sector
- Providing counselling services over telephone and email

**Desirous candidates should:**
- Possess a full-time Master’s Degree in Counselling or Clinical Psychology (MA/Msc) from a recognized and reputed University
- Have at least six years of counselling & research experience.
- Should have prior peer reviewed academic publications
- Speak English and Hindi and at preferably one regional Indian language fluently
- Possess excellent academic writing skills in English
- Be skilled in the use of computers for the purpose of documentation, data analysis (quantitative & qualitative)
- Knowledge of SPSS, Nvivo/Atlas ti.
- Have sound knowledge of therapeutic process skills and psychotherapy
- Be comfortable with public speaking
- Be willing to work in shifts if needed
- Be willing to travel within Mumbai and to different parts of the country for official purposes

Preference shall be given to candidates based in Mumbai. Candidates not having an academic background in Counselling or Clinical Psychology need not apply. The position is for the initial period of one year, and will be extended depending on performance. Please note that this is a full-time position. Salary shall range 535000 – 576000 per annum.

Desirous candidates may send their résumé to icallhelpline@gmail.com before 7th February 2019 with the subject line ‘Application for the post of Research Associate’. Late applications shall not be entertained. Shortlisted candidates will be called for an interview at TISS.

Aparna Joshi  
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Assistant Professor  
School of Human Ecology, TISS